

Developing Partnerships with Community-Based Service Providers Part II

December 4, 2013

Notice of Federal Funding and Federal Disclaimer – This project was supported by Grant No. 2010-RP-BX-K001 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes, the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the Office of Sex Offender Sentencing, Monitoring, Apprehending, Registering, and Tracking. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.

Introduction and Welcome

Just Detention International (JDI)

Just Detention International is a nonprofit health and human rights organization that seeks to end sexual violence in all forms of detention.

National PREA Resource Center (PRC)

PRC was established through a cooperative agreement between the Bureau of Justice Assistance and the National Council on Crime and Delinquency. The mission of the PRC is to assist adult prisons and jails, juvenile facilities, lockups, community corrections, and tribal facilities in their efforts to eliminate sexual abuse by increasing their capacity for prevention, detection, monitoring, responses to incidents, and services to victims and their families.

Today's Moderator



Nicole de la Torre
Program Officer
Just Detention International

Today's Agenda

I. Introduction

II. Partner Dialogues:

- Bexar County Jail and The Rape Crisis Center, San Antonio, TX
 - *Crafting Memoranda of Understanding*
- New York City Administration for Children's Services
 - *Deepening Relationships with Outside Organizations*



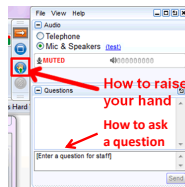
Courtesy of The Rape Crisis Center, San Antonio, TX.

III. Question & Answer

Logistics

Webinar Information

- **Raise your hand** if you need assistance
- Use the **questions box** to ask a question
- An archive of this webinar will be posted on the PREA Resource Center website: www.prearesourcecenter.org



Developing Partnerships with Community-Based Service Providers



Cynthia Totten, Esq.
Senior Program Director
Just Detention International

Partner Dialogue: Bexar County Jail and Rape Crisis Center, San Antonio



Deana Buri
Director of Crisis Intervention Services
The Rape Crisis Center



Monica Lugo
PREA Coordinator
Bexar County Jail



PREA's Role for Rape Crisis Advocates

§115.53 Inmate access to outside confidential support services:

(a)The facility shall [give] inmates mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations...



Bexar County Adult Detention Center, San Antonio, TX.



The Rape Crisis Center, San Antonio, TX.



§115.53 Inmate access to outside confidential support services.

- Provide inmates with access to **outside victim advocates** for emotional support services related to sexual abuse
- Enable reasonable communication in as **confidential** a manner as possible
- Inform inmates of the extent to which such communications will be monitored and the extent to which reports will be forwarded
- Maintain or attempt to enter into **memoranda of understanding** or other agreements with community service providers



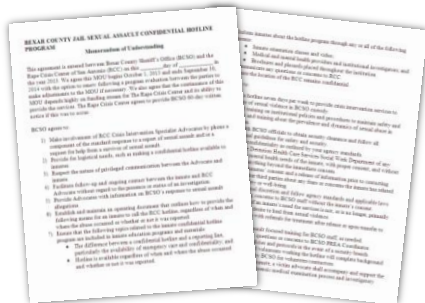
PREA's Role for Rape Crisis Advocates, cont.

§115.21 Evidence protocol and forensic evidence examinations:

(d)-(e)The agency shall attempt to make available to the victim a victim advocate from a rape crisis center...[to] support the victim through the forensic medical examination process and investigatory interviews and...provide emotional support, crisis intervention, and referrals.



Memorandum of Understanding (MOU): Bexar County Jail and The Rape Crisis Center



Memorandum of Understanding (MOU): Bexar County Jail and The Rape Crisis Center

BEXAR COUNTY JAIL SEXUAL ASSAULT CONFIDENTIAL HOTLINE PROGRAM Memorandum of Understanding

This agreement is entered between Bexar County Sheriff's Office (BCSO) and the Rape Crisis Center of San Antonio (RCC) on this _____ day of _____ in the year 2013. We agree this MOU begins October 1, 2013 and ends September 30, 2014 with the option to renew following a program evaluation between the parties to make adjustments to the MOU if necessary. We also agree that the continuance of this MOU depends highly on funding stream for The Rape Crisis Center and its ability to provide the services. The Rape Crisis Center agrees to provide BCSO 60-day written notice if this was to occur.



Key MOU Provisions

- **Make RCC involvement a component of the standard response to a report of sexual assault**

BCSO agrees to:

1) Make involvement of RCC Crisis Intervention Specialist Advocates by phone a component of the standard response to a report of sexual assault and/or a request for help from a survivor of sexual assault.



Key MOU Provisions

- **Confidential Hotline Program**

BCSO agrees to:

2) Provide for logistical needs, such as making a confidential hotline available to inmates.

RCC agrees to:

1) Staff a hotline seven days per week to provide crisis intervention services to inmates of sexual violence in BCSO custody.



Key MOU Provisions

- **Additional services to be provided by the RCC**

RCC agrees to:

14) Upon request from inmate, a victim advocate shall accompany and support the victim through the forensic medical examination process and investigatory interviews and shall provide emotional support, crisis intervention, information, and referrals.



Key MOU Provisions

- **Hotline Operating Document**

BCSO agrees to:

6) Establish and maintain an operating document that outlines how to provide the following means for an inmate to call the RCC hotline, regardless of when and where the abuse occurred or whether or not it was reported.



Hotline Area at The Rape Crisis Center, San Antonio, TX.



Memorandum of Understanding (MOU): Bexar County Jail and The Rape Crisis Center

Core Aspects of the Partnership Agreement:

1. Training and Inmate Education
2. Confidentiality
3. Institutional Security



Training and Inmate Education

Key Provisions

RCC agrees to:

2) Attend training on institutional policies and procedures to maintain safety and security and training about the prevalence and dynamics of sexual abuse in detention.

10) Provide sexual assault focused training for BCSO staff, as needed.



Training and Inmate Education, *cont.*

Inmate Education

BCSO agrees to:

- 7) Ensure that the following topics related to the inmate confidential hotline program are included in inmate education programs and materials:
- The difference between a confidential hotline and a reporting line, particularly the availability of emergency care and confidentiality; and
 - Hotline is available regardless of when and where the abuse occurred and whether or not it was reported.



Training and Inmate Education, *cont.*

Inmate Education

BCSO agrees to:

- 8) Inform inmates about the hotline program through any or all of the following means:
- Inmate orientation classes and video;
 - Medical and mental health providers and institutional investigators; and
 - Brochures and placards placed throughout the institution.



Confidentiality

Key Provisions

BCSO agrees to:

- 3) Respect the nature of privileged communication between the Advocate and inmate.

RCC agrees to:

- 4) Maintain confidentiality as outlined by your agency standards.



The Rape Crisis Center, San Antonio, TX.



Confidentiality of Communications with Sexual Assault Advocates

Tex. Gov't Code 420.071(a):

A communication between an advocate and a survivor, or a person claiming to be a survivor, that is made in the course of providing sexual assault advocacy services to the survivor is confidential and may not be disclosed except as provided otherwise.



Limits on Confidentiality

Key Provisions

RCC agrees to:

- 5) Inform the Detention Health Care Services Social Work Department of any emergency mental health needs of the inmate, with proper consent, and without disclosing anything beyond the immediate concern.
- 6) Obtain the inmates' consent and a release of information prior to contacting BCSO or other third parties about any fears or concerns the inmate has related to his/her safety or well-being.
- 7) Use professional discretion and follow agency standards and applicable laws when reporting concerns to BCSO staff without the inmate's consent.



Limits on Confidentiality, *cont.*

Mandatory Reporting

§ 115.53 Inmate access to outside confidential support services.

(b) The facility shall inform inmates, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws.



Institutional Security

Key Provisions

RCC agrees to:

2) Attend training on institutional policies and procedures to maintain safety and security and training about the prevalence and dynamics of sexual abuse in detention.

3) Work with BCSO officials to obtain security clearance and follow all institutional guidelines for safety and security.

13) Ensure that all staff/volunteers working the hotline will complete background clearance required by BCSO for volunteers/contractors.



Challenges?

Key Provisions

RCC agrees to:

8) Terminate call if an inmate's need for services is not, or is no longer, primarily motivated by a desire to heal from sexual violence.



Hotline desk at The Rape Crisis Center, San Antonio, TX.



Deepening Your Relationships with Outside Organizations



Chris Daley
Deputy Executive Director
Just Detention International



Deepening Your Relationships with Outside Organizations

More than just advocates for survivors

- Program expansion
- Benefits of a deeper relationship
- Costs of a deeper relationship



Deepening Your Relationships with Outside Organizations

Program expansion

- Mandated education
- PREA and existing programs
- Bringing more groups into PREA work



Deepening Your Relationships with Outside Organizations

Benefits of a deeper relationship

- Spot and troubleshoot relationship issues
- Better intra-agency communication
- Other perspectives strengthen your PREA programming
- Your commitment goes beyond federal mandate



Deepening Your Relationships with Outside Organizations

Costs of a deeper relationship

- More training
- More oversight
- More difficult to keep consistent message



Non-secure detention residents participate in a tennis clinic. Photo courtesy of NYC Administration for Children's Services.



Deepening Your Relationships with Outside Organizations



Sonia Galarza
Director of Programs
New York City Administration for
Children's Services, Detention Unit



Deepening Your Relationships with Outside Organizations

Getting started

- Learn your community
- Identify outside organizations who provide services to your population
- Go meet the people at these organizations



Deepening Your Relationships with Outside Organizations

Finding additional organizations

- Go to community-based meetings
- Network with government agencies
- Ask your current partners for referrals



Harry Belafonte and his family meet residents at Horizons, a juvenile detention center in the Bronx, NY. Photo courtesy of NYC Administration for Children's Services.



Deepening Your Relationships with Outside Organizations

Overcoming stigma

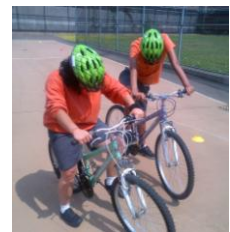
- Be prepared to make a pitch
- Confront stereotypes about your population head-on
- Explain safety measures
- Make the hard sell



Deepening Your Relationships with Outside Organizations

Starting a new program – partner orientation

- Meet early with the new partner
- Don't ignore the challenges of detention facilities
- Identify ground rules
- Review their program curriculum



Horizon detention residents participate in a bicycle event. Photo courtesy of NYC Administration for Children's Services.



Deepening Your Relationships with Outside Organizations

Starting a new program – preparing staff

- Make sure front-line staff understand the value of outside programming
- Help facility leadership keep line staff informed about new partners and upcoming programs
- Identify ground rules



Deepening Your Relationships with Outside Organizations

Starting a new program – recruit participants

- Invite the partner to do a presentation
- Create and identify incentives for youth or inmates to participate
- Explain the ground rules



Residents of a non-secure detention group home in NY visit a neighborhood library. Photo courtesy of NYC Administration for Children's Services.



Deepening Your Relationships with Outside Organizations

How Does PREA Fit In?

- Meet with existing program providers
- Explain the basics of youth or inmate education
- Brainstorm how some PREA content could be added
- Review the modified program curriculum



Upcoming Webinar

New Inmate Education Video: Introducing a Tool for PREA Compliance

Date: **Wednesday, December 18, 2013**

Register now at: <http://bit.ly/19h4LHJ>

For More information: <http://bit.ly/INtc9t>



Questions and Answers



For More Information

For more information about the **National PREA Resource Center**, visit www.prearesourcecenter.org. Direct questions to info@prearesourcecenter.org

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For more information about **Just Detention International**, visit www.justdetention.org. Direct questions to info@justdetention.org.

Connect with JDI:

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Thank you for joining us today!

Evaluation

We would like to ask you to please complete a brief evaluation. It will take just three minutes of your time and your feedback will help us to better assist you in the future!

Here is a link to the evaluation; we will also email it to you shortly.

<http://www.justdetention.org/en/developing-facility-SART-II-evaluation.aspx>

Please forward it to others who may have joined you.

THANK YOU!

