## **ALVIS HOUSE**

## CLIENT SATISFACTION SURVEY

FACILITY: Please Circle One: Alum Creek South (ACS), Alum Creek North (ACN), Cope, 868, 844, Toledo, Lima, VRP, Jackson Pike

DAT	E	<del></del>							
1.	Sex:	_ Male Female							
2.		African American	Asian-Americ	Native American, Eskimo Asian-American Pacific Islander Other					
3.		_ 8 <sup>th</sup> Grade _ Some High School	_ High School _ Some College _ 4-Year Colleg _ Graduate	Some College 4-Year College Degree					
4.			_ 61 to 90 days _ 91 days or mo	ore					
at ou	r Alvis House residen rdingly:	is to gather feedback on the stial facility. Please read the land 4 being highly satisfied	questions below		•	received			
	Highly Dissatisfied Satisfied	<ul><li>2 = Dissatisfied</li><li>4 = Highly Satisfied</li></ul>							
1.	How satisfied were you were able to go	you with how quickly services?	1	2	3	4			
2.		you with how much you wer	re 1	2	3	4			
3.		you with the response you have had an emergency?	1	2	3	4			
4.	How satisfied were staff gave you?	you with the respect that the (Over)	1	2	3	4			
		(0,61)							

5.	How satisfied were you with the respect the staff had for your ethnic, cultural, and racial background?		2	3	4
6.	How would you rate the overall quality of services you received?	1	2	3	4
7.	How satisfied were you with the Substance Abuse Services?	1	2	3	4
8.	If you participated in EQUIP, how satisfied were you with the services provided?	1	2	3	4
9.	What would have been more helpful during your first fiftee	at Alvis	House'	?	