

## Responding to Uncertain/Uncomfortable Situations

### Officer/Inmate Communication



Scenario: A correctional officer working the recreation yard in a medium custody facility overhears a captain speaking to one of the transgender inmates who currently is housed at the facility. The captain seems aggravated and is using a raised voice. You hear him call the inmate a “crazy mixed up bitch” who is “going to rot in hell for what you are”. You also hear the captain state: “I’ll see you pay for your evil sickness”.

This table group is to put themselves in the shoes of the officer who saw this event.

- Discuss what action the **officer** should take? Be specific.
- Have the recorder for your table group take notes.
- Select a reporter to share your thinking with the group when the activity is debriefed.

## Responding to Uncertain/Uncomfortable Situations



Scenario: A correctional officer working the day room in a housing unit in an adult male facility overhears two inmates who are watching the television. One inmate nods his head to another inmate who is passing through the corridor outside the day room window. “Have you had any of that yet?” The other inmate responds, “nah”. The first inmate continues, “he acts like he doesn’t want it, but he does. He’s a hot little faggot. You should try it”.

This table group is to put themselves in the shoes of the officer who saw this event.

- Discuss what action the **officer** should take? Be specific.
- Have the recorder for your table group take notes.
- Select a reporter to share your thinking with the group when the activity is debriefed.

## Responding to Uncertain/Uncomfortable Situations (Juvenile)



Scenario: The residents are attending Sunday worship service and the faith-based volunteers break the residents into groups to pray with them. In one group, an officer overhears the volunteer referring to scriptures in the Bible that demonstrate same sex behavior is against God’s plan. Then the volunteer prays for the resident’s soul and informs them that if he continues to be a homosexual he will go to hell.

This table group is to put themselves in the shoes of the officer who saw this event.

- Discuss what action the **officer** should take? Be specific.
- Have the recorder for your table group take notes.
- Select a reporter to share your thinking with the group when the activity is debriefed.

## Responding to Uncertain/Uncomfortable Situations (Female Inmate)



Scenario: An officer who just recently graduated from the academy is working on an all-female unit for the first time. She notices that at certain times of the day, females get into heated arguments about not being able to use the shower. As the officer asks more questions, she finds out from the offenders that some are “hooking” up in the shower and engaging in sexual activity. When the officer mentions it to her supervisor, she is told, “We don’t talk to them about their relationship stuff. If they were men, we wouldn’t allow it but we feel like it keeps the women calm.”

This table group is to put themselves in the shoes of the officer who saw this event.

- Discuss what action the **officer** should take? Be specific.
- Have the recorder for your table group take notes.
- Select a reporter to share your thinking with the group when the activity is debriefed.